Thomas 8000 Series VideoBet Setup Guide

V1.0

06/01/2018

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DOCUMENT REVISION UPDATES

Revision	Date	Changes	Initials
V1.0	06/01/2018	First Revision	J.A

ENGINEER'S NOTES

TECHNICAL SUPPORT CONTACT DETAILS

Telephone: **+44 1707 280 020**

E-Mail: support@playsafe.systems

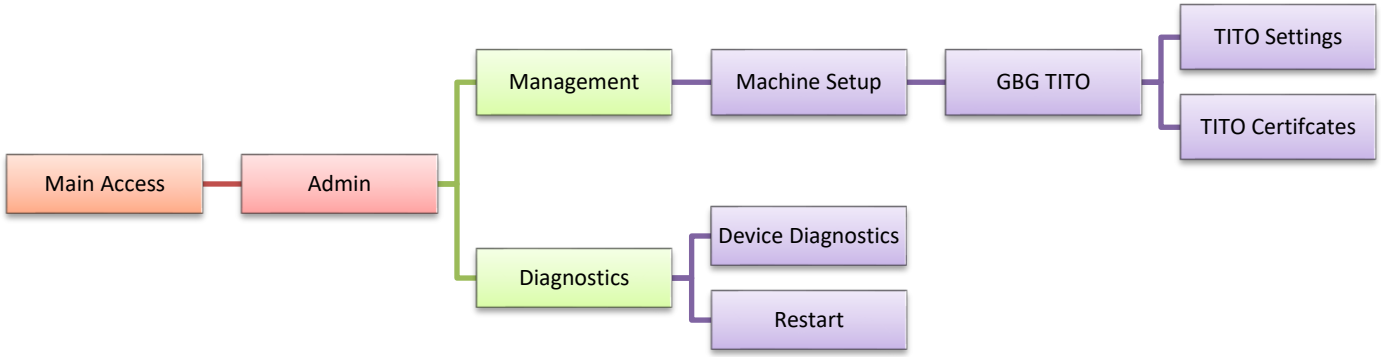
Address: Playsafe Systems, Unit 8 Riverside Court, Bath, BA2 3DZ, UK

OVERVIEW

BACKEND SYSTEM REQUIREMENTS AND RELAVENT MENU OPTIONS

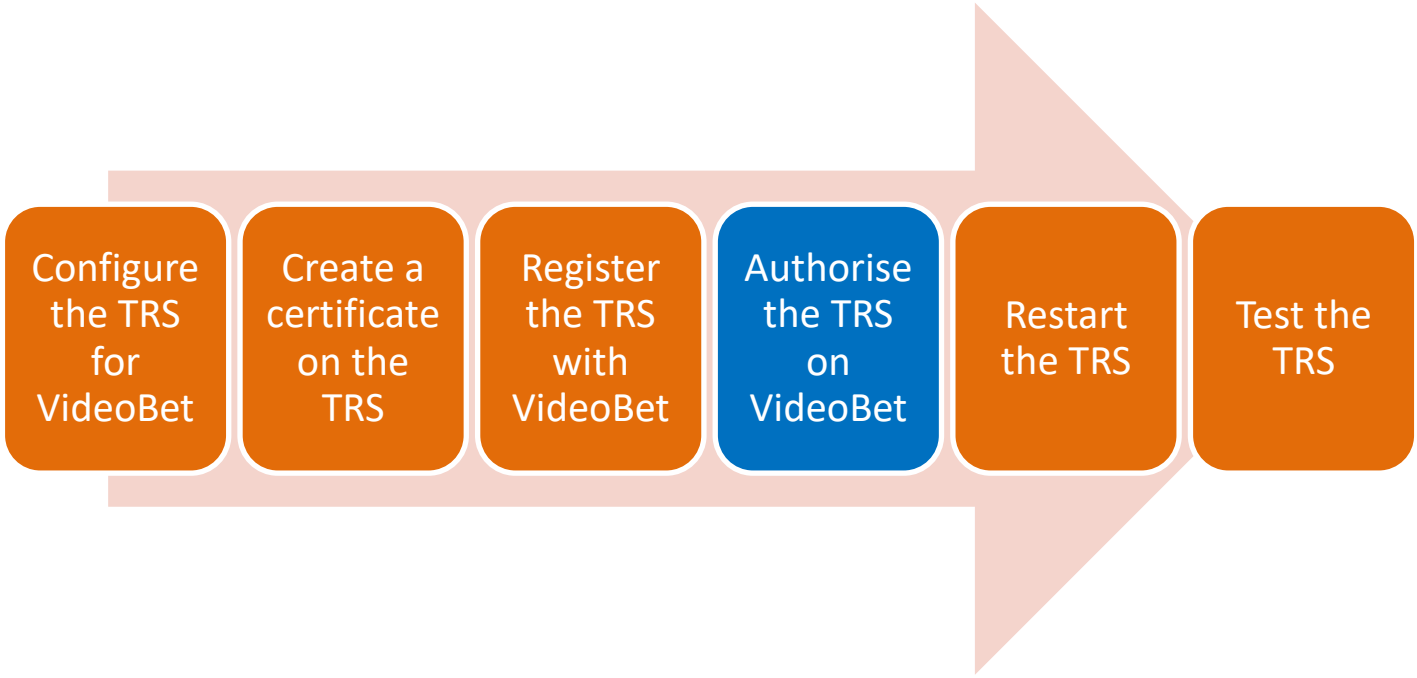
In order to setup or amend any TITO settings, a valid iButton with 'Access Engineering' privileges is required.

Once entering the BackEnd menu system, this guide requires use of the following menu pages;



This document will reference the Thomas 8000 Series machine, as a Ticket Redemption System (TRS), as per the VideoBet system specification document.

TRS & VIDEOBET SETUP PROCESS FLOW



CONFIGURING THE TRS

When interfacing the TRS into VideoBet, the below settings need configured, via the “GBG TITO” sub-section of the Machine Setup screens;

TITO SETTINGS [TITO HOST #1]

Setting	Value
TITO Enabled	Enabled
Asset Number	Operator Configurable TRS ID
System Type	VideoBet
Network Adapter	NIC Name of VideoBet on Quixant PC
Host URL	VideoBet URL

TITO CERTIFICATE

Setting	Value
Site Name	Site Name
Site Code	VideoBet Site Code (e.g. 142033)

CREATING A SELF-SIGNED CERTIFICATE

To create a self-signed certificate on the TRS, simply press the ‘Create Certificate’ button, on the bottom of the ‘TITO Certificates’ page.

It can take up to 10 seconds for a certificate to be created.

Once the certificate has been created successfully, an on-screen message will prompt you the system is now ready to attempt a registration with the VideoBet server and post-registration attempt, authorisation of the certificate, via VideoBet, is required.

PERFORMING AN INITIAL-REGISTRATION WITH THE VIDEOBET SYSTEM

Post creation of the self-signed certificate, the TRS is ready to perform its initial registration with the VideoBet system.

To perform the initial registration, press the 'Register Now' button, on the 'TITO Settings [TITO Host #1]' tab of the 'GBG TITO' Machine Setup screen.

You will be presented with a 'TITO Registration Succeeded' message upon a successful registration, or a relevant error code upon an unsuccessful registration.

Please contact support with your error code on screen if the registration attempt is unsuccessful.

AUTHORISING THE SELF SIGNED CERTIFICATE ON THE VIDEOBET SYSTEM

This process needs to be conducted by VideoBet / Playtech support or an authorised distributor that is approved to administer EDGE Office.

Please reach out to your dedicated VideoBet / Playtech support or authorised distributor.

You will need to advise the VideoBet Site Code (previously inputted on the 'TITO Certificates' screen) and the Asset Number (previously inputted on the 'GBG TITO' screen) when putting the request to authorise the certificate in.

PERFORMING A POST-REGISTRATION RESTART

Once the TRS's certificate has been approved on the VideoBet system, a restart of the TRS is required, which can be performed via Admin > Diagnostics > Restart.

During the restart process the TRS will check VideoBet TITO connectivity on system start up.

If the TRS boots fully into the attract video, the connection to VideoBet has been successful. If the connection is unsuccessful, a relevant error code will be displayed.

Please contact support with your error code on screen if the connection attempt is unsuccessful.

POST SETUP TESTING

DEVICE DIAGNOSTICS

Once the TRS has powered up, presenting an iButton and navigating to the 'Device Diagnostics' screen, will now have two TITO related rows;

Device	Status	Additional Information
TITO Serer #1	Online or Offline	TITO Host URL
TITO Control #	Version Number	-

TICKET REDEMPTION AND TICKET GENERATION

To perform a full-cycle test, we recommend generating a TITO ticket from a gaming machine / Cashier terminal, for a value which the TRS is unable to payout in full e.g. £17.23, then inserting this into the TRS.

The TRS should payout what it can in cash, e.g. £17.20, then issue a TITO ticket for the balance, e.g. 3p.

The 3p ticket should then be inserted into a gaming machine / Cashier terminal, to complete the full cycle test.

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